

Plan Do Study Act Model

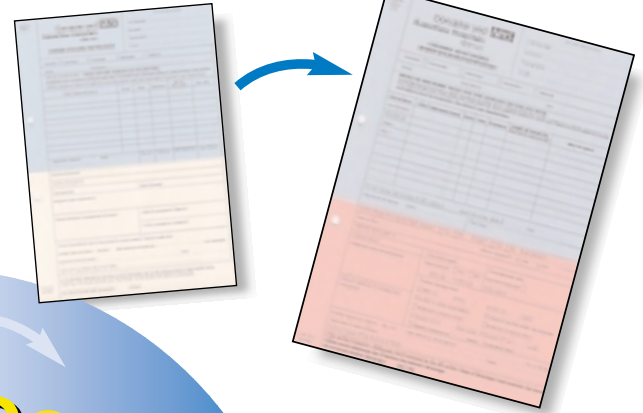
North Trent CHD Collaborative



Modernisation Agency

Practice

A process map was compiled at the Doncaster Royal Infirmary. This started the process by highlighting delays and inefficiencies in a current patient process. Now we have identified the issues we can begin a plan to tackle them.



Practice

From the process map it became apparent that there was an issue in getting information out to primary care from patients discharged from hospital. The project team decided to redesign the Interim Discharge Form (pictured) used by the hospital for CHD patients so it carried more information and the referral process was streamlined.

Plan Do

Problem is identified
Team work together
to identify solution

Test proposed solutions

theory

Act Study

Identify changes to be
made in the next cycle

Analyse data
Document the problems
Summarise the
learning

Practice

The Interim Discharge Form having been tested and reviewed it was now implemented across the hospital as a permanent change. An ongoing review of the form will be made to see if any further improvements can be made. It is already helping to streamline the discharge process for patients.

Practice

After a small scale trial of the new form, an expert multidisciplinary project group met to review how successful the amendment had been. Further changes to this form were not needed.

