

Your Union Gas bill

November 1, 2007 to November 30, 2007

NELSON OR

Your Union Gas
account number:
337-1463 251-3830

For service at:
32 GARY AVE
HAMILTON
Meter number: 204-3507

Customer Contact Centre
Call 1-888-774-3111
Gas emergencies only
Call 1-877-969-0999

Visit us at: uniongas.com

GST number: R119465367

Natural gas water heaters: Twice as fast.
Savings that last. Go to
uniongas.com/waterheaters for more!

Efficiently heat almost any room in
your home with a natural gas fireplace.
See uniongas.com/fireplace

Summary of what you owe

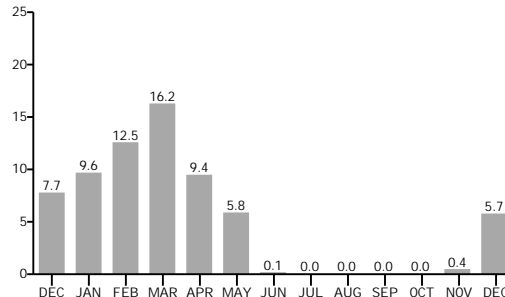
| | |
|-------------------------------------|----------------|
| Amount owing on your last bill | \$20.99 |
| Payments received before December 5 | -\$20.99 |
| Your balance forward | \$0.00 |
| New charges - details on page 2 | |
| Union Gas charges | \$72.48 |
| GST 6% (R119465367) | \$4.36 |
| Total payment now due | \$76.84 |

A late payment charge equal to 1.5% of the total payment now due will be added if we don't receive your payment by December 21, 2007.

Comparing your monthly gas use

You used 164.586 cubic metres in this billing period.

| | This month last year | This month | Last month |
|--|----------------------|------------|------------|
| Number of billing days | 29 | 29 | 31 |
| Average outdoor temperature | 4°C | 2°C | 12°C |
| Your average daily gas use in cubic metres | 7.7 | 5.7 | 0.4 |



Tear off here - keep top part for your records

Page 1 of 2

80033714632513830122100000768400000000000000008

See page 2 for payment options. If paying by mail, return this slip with your payment to the address below. Make your cheque payable to Union Gas and write your account number on the front.

NELSON OR

Your account number:
337-1463 251-3830

Total payment due \$76.84

| | |
|-------------|----|
| Amount paid | \$ |
|-------------|----|

A late payment charge will apply after December 21, 2007.

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0316

228

NELSON OR
SAMULE CHAN
99 APOLLO RD
MARKHAM ON
L3S 4G9

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ACF

UNION GAS LIMITED
PO Box 2025
Chatham ON N7M 6C7

New Union Gas charges

For questions about the charges below, call Union Gas at 1-888-774-3111.

Charges for the period November 1, 2007 to November 30, 2007

| | | | |
|---------------------------------------|------------------------|----------|----------------|
| Gas used | 164.586 cubic metres @ | 29.5223¢ | 48.59 |
| Gas price adjustment | 164.586 cubic metres @ | -4.5888¢ | -7.55 |
| Transportation to Union Gas | 164.586 cubic metres @ | 3.3287¢ | 5.48 |
| Storage | 164.586 cubic metres @ | 0.9309¢ | 1.53 |
| Delivery | 164.586 cubic metres @ | 5.1701¢ | 8.51 |
| Delivery price adjustment | 164.586 cubic metres @ | -0.0478¢ | -0.08 |
| Monthly charge | | | 16.00 |
| Total new charges this billing period | | | \$72.48 |

 *Get a free Energy Saving Kit - a \$35 value! Visit uniongas.com/esk for details.*

Your Union Gas
account number:
337-1463 251-3830

Gas you used this period

| | |
|---|---------|
| Actual meter reading on Nov 1, 2007: | 8243.0 |
| Actual meter reading on Nov 30, 2007: | 8406.0 |
| Difference between the readings in M3: | 163.000 |
| Barometric pressure factor: | 1.00973 |
| Gas you used in M3: | 164.586 |

Monthly charge
The monthly charge is a set amount charged to each customer regardless of the amount of gas used. It helps cover the cost of maintaining a safe gas distribution system 24 hours a day, every day.

Price adjustments
Price adjustments, approved by the Ontario Energy board, are required to bring forecast costs into line with actual costs. In the past, the adjustment was included in the rates. Each adjustment now appears as a separate line on the bill, but it is not an extra charge.

Call before you dig
Remember to call before you dig. Contact Ontario One Call at 1-800-400-2255 for free underground utility locates.

Meter reading
We plan to read the gas meter at your address every month. If we are unable to do so, we may leave a card asking you to provide us the meter read. If you cannot provide a meter read we will estimate your read. You can submit your read to us at uniongas.com/meterread or by telephone.

How to read the meter
To read your meter, record the numbers from left to right just as you would a car odometer. You can submit your meter read to us at uniongas.com/meterread or by telephone.

| | | | | |
|--|--|--|--|--|
| | | | | |
|--|--|--|--|--|



Payment options

Total payment is now due. Non-payment may result in the disconnection of your gas service.

Here are your payment options:

- direct withdrawal from your chequing account
- online or telephone banking
- cheque, by mail (tear off and include this bottom portion of your bill)
- most financial institutions in Canada (please take your entire bill with you).

Visit us at: uniongas.com

Teller's receipt stamp

| | |
|----------------------------|-------|
| Total this bill = \$ | 76.84 |
| No. of tenants this bill = | 8 |
| Charges per tenant = \$ | 9.61 |