

# Your Union Gas bill

December 31, 2007 to January 29, 2008

NELSON OR

Your Union Gas  
account number:  
337-1463 251-3830

For service at:  
32 GARY AVE  
HAMILTON  
Meter number: 204-3507

Customer Contact Centre  
Call 1-888-774-3111  
Gas emergencies only  
Call 1-877-969-0999

Visit us at: [uniongas.com](http://uniongas.com)

GST number: R119465367

The Ontario Energy Board  
approved changes to Union Gas'  
rates as of Jan. 1, 2008. Go to  
[uniongas.com](http://uniongas.com) or read the rate  
insert in your bill.

Get great style, savings and  
performance with a natural gas  
range. Visit [uniongas.com/ranges](http://uniongas.com/ranges)  
for details!

## Summary of what you owe

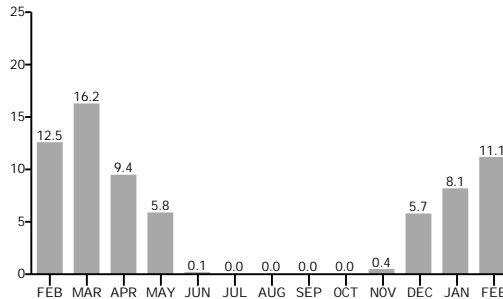
Amount owing on your last bill	\$107.05
Payments received before February 4	-\$107.05
Your balance forward	\$0.00
New charges - details on page 2	
Union Gas charges	\$118.15
GST 5% (R119465367)	\$5.91
<b>Total payment now due</b>	<b>\$124.06</b>

*A late payment charge equal to 1.5% of the total payment now due will be added  
if we don't receive your payment by February 20, 2008.*

## Comparing your monthly gas use

You used 321.094 cubic metres in this  
billing period.

	This month last year	This month	Last month
Number of billing days	31	29	31
Average outdoor temperature	-2°C	-2°C	-2°C
Your average daily gas use in cubic metres	12.5	11.1	8.1



Tear off here - keep top part for your records

Page 1 of 2

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See page 2 for payment options. If paying by mail, return this slip with your  
payment to the address below. Make your cheque payable to Union Gas and  
write your account number on the front.

NELSON OR

Your account number:  
337-1463 251-3830

Total payment due \$124.06

Amount paid	\$
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A late payment charge will  
apply after February 20, 2008.

## New Union Gas charges

For questions about the charges below, call Union Gas at 1-888-774-3111.

Charges for the period December 31, 2007 to January 29, 2008

Gas used			
Jan 1 to Jan 29, 2008	321.094 cubic metres @	27.1908¢	87.31
Gas price adjustment			
Jan 1 to Jan 29, 2008	321.094 cubic metres @	-4.4170¢	-14.18
Transportation to Union Gas			
Jan 1 to Jan 29, 2008	321.094 cubic metres @	2.9793¢	9.57
Storage			
Jan 1 to Jan 29, 2008	321.094 cubic metres @	1.0047¢	3.23
Delivery			
Jan 1 to Jan 29, 2008	321.094 cubic metres @	5.2274¢	16.78
Delivery price adjustment			
Jan 1 to Jan 29, 2008	321.094 cubic metres @	-0.1736¢	-0.56
Monthly charge			16.00
Total new charges this billing period			<b>\$118.15</b>

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### Gas you used this period

Actual meter reading on Dec 31, 2007:	8654.0
Actual meter reading on Jan 29, 2008:	8972.0
Difference between the readings in M3:	318.000
Barometric pressure factor:	1.00973
Gas you used in M3:	321.094

**Monthly charge**  
The monthly charge is a set amount charged to each customer regardless of the amount of gas used. It helps cover the cost of maintaining a safe gas distribution system 24 hours a day, every day.

**Price adjustments**  
Price adjustments, approved by the Ontario Energy board, are required to bring forecast costs into line with actual costs. In the past, the adjustment was included in the rates. Each adjustment now appears as a separate line on the bill, but it is not an extra charge.

**Call before you dig**  
Remember to call before you dig. Contact Ontario One Call at 1-800-400-2255 for free underground utility locates.

**Meter reading**  
We plan to read the gas meter at your address every month. If we are unable to do so, we may leave a card asking you to provide us the meter read. If you cannot provide a meter read we will estimate your read. You can submit your read to us at [uniongas.com/meterread](http://uniongas.com/meterread) or by telephone.

**How to read the meter**  
To read your meter, record the numbers from left to right just as you would a car odometer. You can submit your meter read to us at [uniongas.com/meterread](http://uniongas.com/meterread) or by telephone.

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## Payment options

Total payment is now due. Non-payment may result in the disconnection of your gas service.

Here are your payment options:

- direct withdrawal from your chequing account
- online or telephone banking
- cheque, by mail (tear off and include this bottom portion of your bill)
- most financial institutions in Canada (please take your entire bill with you).

Visit us at: [uniongas.com](http://uniongas.com)

Teller's receipt stamp

Total this bill = \$	124.06
No. of tenants this bill =	7
Charges per tenant = \$	17.72