

# Rohit Soni

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## Objective:

To lead an enterprise solutions team and guide the team successfully in technical, professional and business domain while utilizing the skills I've acquired over the years.

## Professional Summary:

- Total experience – 5 years and 9 months.
- Overseas exposure of more than 1.5 years at client side (Duties ranging from Requirement Gathering, Client Interaction, Gap Analysis and Team Coordination).
- Multiple Technology Experience on-
  - Mainframe Technologies 1.2 Years
  - Microsoft Technologies 5 Years
- Very good understanding of Enterprise N-tier application architecture.
- Very good domain knowledge of Property & Casualty Insurance (AICPCU INS Certified).
- Strong understanding of Quality processes and implementation.
- Currently working as a deputy dispatcher on one of the largest CSC's accounts for Zurich Financial Services with past experience on Web-Enabling, Data migration projects, across multiple platforms.

## Educational Qualifications:

Qualification	Board/University and Year	Percentage
Std 10 <sup>th</sup>	CBSE, 1994	65.8%
Std 12 <sup>th</sup>	CBSE, 1996	64.4%
B.E (Elec. & Comm.)	RGPV, Bhopal, Dec 2000	68.06 %

## Visa Information:

Country	Visa Type	Valid Till
US	B1	May 2014
UK	Work Permit	February 2007

## Employment History Including Overseas Experience:

Company Name	Start date	End date
1. CSC India, Noida and Indore	July 2001	Till date
2. CSC UK, Cheltenham, UK	February 2006	October 2006
3. CSC US, Blythewood, SC, US	May 2004	September 2004
4. CSC US, Blythewood, SC, US	February 2003	August 2003

## Certifications:

Domain	Specific Area in Domain	Experience
1. Insurance	Property and Casualty	5.5 Years

### Technical Expertise:

Technology	Details
Microsoft Technologies	<ul style="list-style-type: none"> <li>➤ VB, COM, DCOM, ASP, WebClasses, XML, XSL, Crystal Reports, JavaScript and VBScript.</li> <li>➤ Hands-on experience on both Windows based applications and web application development.</li> </ul>
Mainframes	<ul style="list-style-type: none"> <li>➤ COBOL, JCL, REXX</li> </ul>
Databases	<ul style="list-style-type: none"> <li>➤ MS Access</li> <li>➤ SQL Server 6.5 and SQL Server 2000.</li> <li>➤ DB2</li> </ul>
Operating Systems	<ul style="list-style-type: none"> <li>➤ Windows</li> <li>➤ OS/390</li> </ul>
Application Server	<ul style="list-style-type: none"> <li>➤ IIS</li> <li>➤ Apache 2.0</li> </ul>
Design Methodology	<ul style="list-style-type: none"> <li>➤ Microsoft DNA Architecture</li> </ul>

### Project Details:

1. Zurich Financial Services - Remote Delivery Solutions	
Project Description	<p>In July 2004 CSC Signed a 7 Year IT Outsourcing Contract with Zurich with an aim to streamline and maintain it's IT services in a cost effective way.</p> <p>RDS team is responsible to maintain a suite of applications designed specifically for Field Safety Inspectors &amp; Surveyors and Risk Management Specialists to facilitate 'Risk Containment Practices' as well as 'Statutory Inspections'.</p>
Client	Zurich Financial Services, Cheltenham, UK
Start Date	December, 2005
End Date	Ongoing
Role / Responsibilities	<p>Deputy Dispatcher</p> <ul style="list-style-type: none"> <li>➤ Responsible for service delivery to Zurich for the applications which are based on Microsoft Technologies.</li> <li>➤ Managing all the maintenance tickets and support calls which are received by the group.</li> <li>➤ Interacting with the Client for technical and business related queries.</li> <li>➤ Designing New Applications and coming up with releases of the applications based on the suggestions/problems reported in the past.</li> <li>➤ Maintaining a suite of existing applications.</li> <li>➤ Mentoring new team members.</li> <li>➤ Technical Involvement in every stage of the project.</li> <li>➤ Project Status reporting to India and UK managers.</li> </ul>
Contribution	<ul style="list-style-type: none"> <li>➤ This team carried out a major enhancement for the Renewals, I was heavily involved in creating specs, defining the changes to the data model and finally in development of new modules.</li> <li>➤ Being a very old system the size of data is enormous. From time to time there are performance issues with the application. I've been an expert in ironing out performance issues.</li> </ul>

	<ul style="list-style-type: none"> <li>➤ Ensuring that all the maintenance or support calls for these applications are closed and resolved in a timely basis.</li> </ul>
Environment	VB6, SQL Server 6.5, Crystal Reports.
Team Size handled	Sub-team of 4 resources which I am responsible for.

2. Agency Link Implementation for Virginia Mutual Insurance Co.	
Project Description	<p>Agency Link is a Property And Casualty Insurance Product developed and marketed by CSC and it is designed by keeping in mind that the agents can create and manage the policies for clients through a Web Enabled Interface while a major bulk of business critical processing is carried out on a legacy system.</p> <p>In 2005 VMI had decided to go for an implementation of this system to manage their business for Personal Auto and Home Owners Lines Of business.</p>
Client	VMI (Virginia Mutual Insurance Company, Virginia)
Start Date	June, 2005
End Date	November, 2005
Role / Responsibilities	<p>Module Leader</p> <ul style="list-style-type: none"> <li>➤ Developing Critical parts of applications or fixing major bugs.</li> <li>➤ Customer Coordination and Work allocation to team.</li> <li>➤ Training any new resources on the project.</li> </ul>
Contribution	<ul style="list-style-type: none"> <li>➤ Developed Functionalities to communicate with Third Party Ordering System and Electronic Payment Processing Systems for Personal Auto.</li> <li>➤ Developing Major Functionalities for Homeowners Phase - II implementation for VMI.</li> <li>➤ Provided Late night and weekend support to Critical Production Issues</li> </ul>
Environment	Visual Basic, ASP, Web Classes, SQL Server, XML, XSLT
Team Size handled	5(As a Module Leader) 3- Direct Reports

3. iSolutions implementation for Insurance Corporation of Hanover.	
Project Description	<p>iSolutions is a Property And Casualty Insurance Product developed and marketed by CSC and it is designed by keeping in mind that the agents can create and manage the policies for clients through a Web Enabled Interface while a major bulk of business critical processing is carried out on a legacy system.</p> <p>In 2004 ICH decided to go for a new system based on the existing Commercial Package Policy system for 3 new lines of businesses – 'Temp Help', 'Excess Liability' and 'Livestock Mortality'. These were entirely new product developments only taking the architectural framework as the starting point.</p>
Client	ICH (Insurance Corporation Of Hanover, Kansas City)
Start Date	May, 2004
End Date	May, 2005
Role / Responsibilities	<p>Lead Developer</p> <ul style="list-style-type: none"> <li>➤ Developing as per requirements</li> <li>➤ Providing estimates and sometimes allocating work to</li> </ul>

	<p>other team members.</p> <ul style="list-style-type: none"> <li>➤ Being the oldest member and most experienced of team provide technical and functional guidance to other team members.</li> </ul>
Contribution	<ul style="list-style-type: none"> <li>➤ First Technician to start ICH Implementation in CSC.</li> <li>➤ Developing a Prototype of the System and getting the same approved by the Customers.</li> <li>➤ Developed the Initial Cut of the entire Temp Help Line of Business (Phase - I) and then guided the other team members for the changes to the system.</li> <li>➤ Creating Technical Requirements from Functional Requirements for Major Functionalities.</li> <li>➤ Making Changes and customizing the Product as per the customer's requirements</li> <li>➤ Understanding Business/Functional Requirements for Livestock Line of Business (Phase -II) of ICH Implementation and Guiding the Team on this.</li> <li>➤ Developed the entire New Business System for Phase - II on my own.</li> <li>➤ Carrying out changes to the Screens as per the changes in the Business Requirements</li> <li>➤ Gained knowledge of interfacing Front-end screens with an AS-400 Host using Industry Standards and XML/XSL.</li> <li>➤ Configuration Management for the various deliverables of the project.</li> <li>➤ Meetings with the client to discuss the present and future plans/issues.</li> </ul>
Environment	Visual Basic, ASP, Web Classes, SQL Server, XML, XSLT
Team Size handled	NA

4. Migration Services - Workstation	
Project Description	Migration Services is a team providing Innovative Product Migration strategies to the customers of CSC's Property and Causality Insurance Products. Over the time this team has developed Very Effective Tools and Processes that could be used by Customers to Effectively Analyze the Migrations.
Client	CSC Blythewood, South Carolina, US
Start Date	September, 2002
End Date	April, 2004
Role / Responsibilities	<p>Developer</p> <ul style="list-style-type: none"> <li>➤ Development as per requirements</li> </ul>
Contribution	<ul style="list-style-type: none"> <li>➤ Developed MS-Access Databases to present the Code Compare outputs to the Customers in form of reports.</li> <li>➤ Developed Front-end Tools to automate the process of generating Reports in VB, this helped to attain a quicker turnaround time as well as higher accuracy with the report generation process.</li> <li>➤ Developed a process using which the code compare results were posted to the CSC-FS.COM site and the clients were able to view live and up-to date information regarding the Differences in the Different Versions of the</li> </ul>

	Product which enabled them to have a better idea about the scope of migration and the time and effort required to migrate from one release to other.
Environment	Microsoft Technologies (VB / MS-Access / SQL Server and ASP)
Team Size handled	NA

5. Migration Services - Host	
Project Description	Migration Services is a team providing Innovative Product Migration strategies to the customers of CSC's Property and Causality Insurance Products. Over the time this team has developed Very Effective Tools and Processes that could be used by Customers to Effectively Analyze the Migrations.
Client	CSC Blythewood, South Carolina, US
Start Date	January, 2002
End Date	August, 2002
Role / Responsibilities	Developer <ul style="list-style-type: none"> <li>➤ Development as per requirements</li> </ul>
Contribution	<ul style="list-style-type: none"> <li>➤ Involved in the Development of HOST Modules for Data Conversion for PEMCO Mutual.</li> <li>➤ Involved in Developing Roadmap for the Migration Assessment Process methodology for various types of source code.</li> <li>➤ Developing REXX utilities to compare the source code of Different Enterprise Products of CSC namely SII, Series III/S3+, iSolutions, EXCEED and COGEN.</li> <li>➤ Involved in Automating the Source Code Compare Process using REXX.</li> </ul>
Environment	Mainframe Technologies– COBOL/JCL/REXX
Team Size handled	NA

6. COGEN Base Maintenance	
Project Description	COGEN is a multiple platform Insurance Product developed by CSC. It has various subsystems, and Supports Multiple Insurance Lines.
Client	CSC, Financial Services Group, Austin, Texas, US
Start Date	October, 2001
End Date	January, 2002
Role / Responsibilities	Developer <ul style="list-style-type: none"> <li>➤ Development as per requirements</li> </ul>
Contribution	<ul style="list-style-type: none"> <li>➤ As a Team Member in the COGEN Base Maintenance Team I got to know how the Project Development and Maintenance Cycle Works.</li> <li>➤ carried out Changes like developing some new screens and writing the logic to incorporate those changes till the Database</li> <li>➤ Remove the Worker's Compensation Functionality from the Base Product.</li> <li>➤ While in the Team we delivered a major release of the Product.</li> </ul>
Environment	COBOL, DB2, JCL

### Trainings Attended:

3 Months Basic Training in IBM Mainframes (COBOL, DB2, VSAM and JCL).
Advanced trainings on REXX, SQL Server, UML, .NET Architecture and COM/DCOM.
Acquired Certification in General Insurance (INS) from AICPCU.
Basics of General Insurance as a part of Role Based Training for duration of 9 hours. The course content covered basics concepts and procedures followed in Insurance both in India and US.
QMS (Quality Management Systems), role based training to enhance the knowledge about the various Quality related processes used during a software development life cycle.
Specialized Trainings on Property and Casualty Insurance, Underwriting, ACORD XML 2.0 Industry Standards and Communications Framework.
MDP Modules on Creativity and Innovation, Change Management, Leadership Skills, Basic and Advanced Presentation Skills,
Process Trainings on PCMM, CMM (Level 5 Process Areas), SQA Activities and QPM.
Behavioral Trainings on Art Of Living, Professional Effectiveness and MBTI (Myers Briggs Type Indicators).
Software Testing
Computer-based Six Sigma Introduction. Followed by Six Sigma Green Belt Training
Six Sigma Green Belt Training – Module I